



Editor and integrator
of airport I.T. solutions





With 30 years+ of expertise and over 1,000 software packages already deployed, RESA is **one of the world leaders** for I.T. systems dedicated to airports, handlers and airlines.



Our business

RESA develops, markets, and maintains a wide range of integrated software solutions covering all airport I.T. needs in over 60 countries – passenger check-in and boarding, baggage tracking and reconciliation, passenger tracking, automatic gates, self-service kiosks and biometrics, self-bag drop, flight and resource management, invoicing, statistics and business intelligence, information broker and more.

Our values



Technological innovation and complete control of our developments.



Commitment and customer proximity at the heart of our strategy.



A quality approach and expertise in all our production and services.



Development of value-added partnerships with market specialists.



A sustainable CSR approach guaranteeing our customers and partners irreproachable ethics and social and environmental responsibility, and providing our team members with optimal, fulfilling working conditions.



34 RESA solutions
and modules



€19M
2024 turnover



450+
airlines and
handlers



300+
airports
worldwide



700M+
passengers
annually



2000+
airline
deployments
annually



60+
countries
covered

60 team members



2

Production
sites

Key figures

Management

Chairman
Rémy d'Abravanel

Managing Director
Renaud Willard

Management - Tech

**Chief Technical Officer
(CTO)**
Hervé Mandin

Management - Operations

**Chief Officer - Operations
& Projects (COO)**
Nadine Caramelle

Management - Sales

**Chief Commercial Officer
(CCO)**
Stéphane Gellusseau

Management- Products

**Product Director
« Operations & Billing »**
Florian Reischek

**Product Director
« Passenger Experience »**
Bernard Boutroix

**Airlines Process
Director**
Stéphane Baudin

Sales Admin

**Sales Admin
Manager**
Lorena André

Finance & HR

**Finance & HR
Manager**
Marina Guéry

Communication & Sustainability

**Communication
Manager**
Céline Vilchez

Our team



Global Airport Information Management System

Our software

 Passenger Processing Experience	 Security & Tracking
 crews CUPPS POWERED BY RESA	 paxtrack PAX TRACKING BY RESA
 on board DCS POWERED BY RESA	 bagera BRTS POWERED BY RESA
 layer one UNIQUE INTERFACE BY RESA	
 Operations & Billing	 Smart Efficiency
 infopax AIMS POWERED BY RESA	 fairway MESSAGE BROKER BY RESA
 invoice BILLING SYSTEMS BY RESA	 bagway BAG MESSAGING BY RESA
 vista FIDS POWERED BY RESA	 clever AIRPORT ANALYTICS BY RESA

RESA offers a **complete range** of products, covering most airport operational management needs, organized around 4 areas.

RESA has developed its own range of **automatic gates** integrating RESA software. Compatible with biometric technology and all IMPs of the market, these eGates provide passengers with automatic screening and boarding.



Our hardware



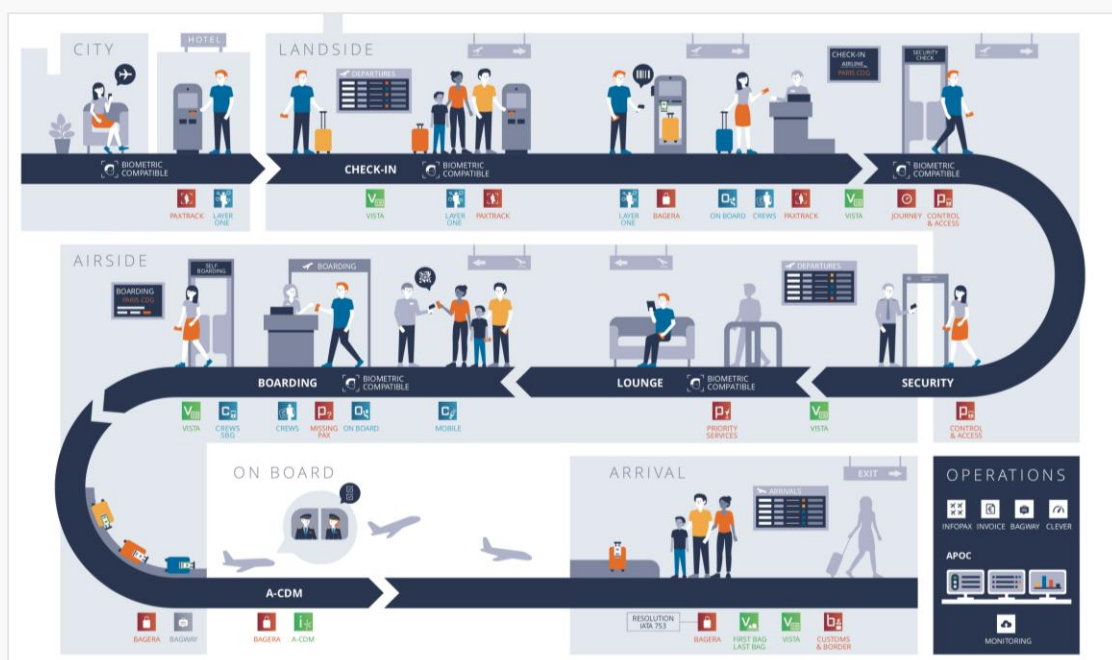
S' Lane
eGate



MAJOR
eGate



RESA systems are present throughout the **passenger journey**, covering all the airport's I.T. and functional requirements.



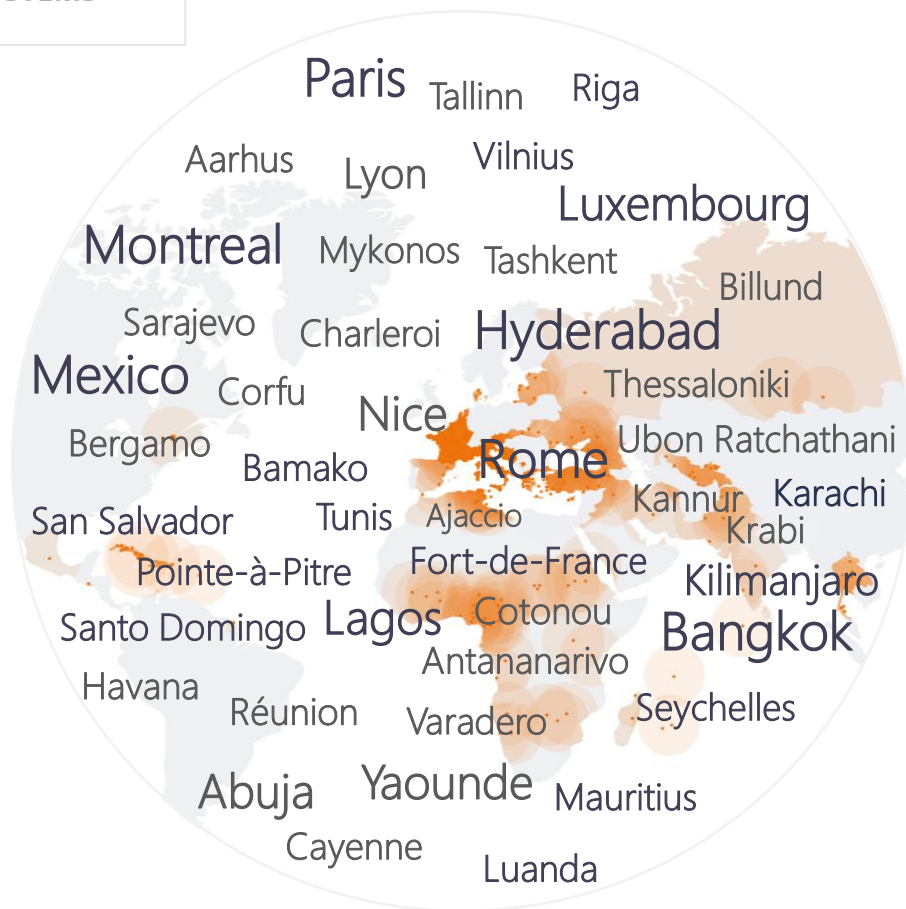
The integration and communication between all these systems guarantee airports a high level of **performance**, **reliability** and **consistency** of the data exchanged.



1000+

**INSTALLED
SYSTEMS**

RESA worldwide



RESA relies on a network of **carefully selected partners**, representing about 150 highly qualified engineers, trained both technically and commercially to ensure a global network of local services.

Innovation

RESA is at the forefront of innovation, constantly researching new technologies in order to offer scalable solutions to meet the growing needs of the airport industry.

Expertise

RESA's systems are built around software packages, all developed in-house for over 30 years.



Service

Guaranteed continuous service and efficient support are essential elements of our quality policy and customer commitment. RESA itself provides technical assistance, support and training on its products. These proximity and responsiveness are at the heart of RESA's service strategy.

RESA has partnered with major airport industry organizations.

For nearly 20 years, RESA, a strategic partner of **IATA**, has been involved in the development of recommendations for Passenger Experience and Baggage Services. RESA was the first I.T. systems integrator to be awarded CUPPS certification by IATA. This accomplishment enables RESA to remain at the heart of the technical choices structuring airport developments (new standards, new equipment, new passenger processes) and to provide its customers and partners with both technological and functional leadership. RESA's partners also include **ACI**, **PROAVIA**, **UAF & FA**, **EUROCONTROL** and **CERT Aviation France**.

RESA has developed strong industry partnerships with manufacturers of market-leading equipment (printers, readers, baggage drop-offs, automatic gates, biometrics, etc.).

In addition, RESA keeps developing partnerships with major integrators / Original Equipment Manufacturers (OEMs) for the delivery of turnkey airport terminals.

Our ecosystem

