



Editor and integrator
of airport I.T. solutions





With 35 years+ of expertise and over 1,000 software packages already deployed, RESA is **one of the world leaders** for I.T. systems dedicated to airports, handlers and airlines.

Our business



RESA develops, markets, and maintains a wide range of integrated software solutions covering all airport I.T. needs in 300+ airports and 60+ countries – passenger check-in and boarding, baggage tracking and reconciliation, passenger tracking, automatic gates, self-service kiosks and biometrics, self-tagging, self-bag drop, mobile solutions, flight and resource management, invoicing, statistics and business intelligence, information broker and more.

Our values



Technological innovation and complete control of our developments.



Commitment and customer proximity at the heart of our strategy.



A quality approach and expertise in all our production and services.



Development of value-added partnerships with market specialists.



A sustainable CSR approach guaranteeing our customers and partners irreproachable ethics and social and environmental responsibility, and providing our team members with optimal, fulfilling working conditions.



34 RESA solutions
and modules



€20M
2025 turnover



450+
airlines and
handlers



300+
airports
worldwide



700M+
passengers
annually



2000+
airline
deployments
annually



60+
countries
covered

60 team members



2

Production
sites

Key figures

Management

Chairman
Rémy d'Abravanel

CEO
Renaud Willard

Tech

Chief Technical Officer (CTO)
Hervé Mandin

Operations

Chief Officer - Operations & Projects (COO)
Nadine Caramelle

Sales

Chief Commercial Officer (CCO)
Stéphane Gellusseau

Product Development & Innovation

Product Director
« Operations & Billing »
Florian Reischek

Product Director
« Passenger Experience »
Bernard Boutroix

Airlines Process Director
Stéphane Baudin

Product Director
« Tracking, Display & Interfaces »
Julien Barranger

Product Director
« Tracking, Display & Interfaces »
Laurent Guilleux

Cybersecurity

Information & Security Officer
Thierry Blanchard

Certifications & Quality

Certification Manager
Vincent Petoux

Sales Admin

Sales Admin Manager
Lorena André

Finance & HR

Finance & HR Manager
Marina Guéry

Communication & Sustainability

Communication Manager
Céline Vilchez

Our team

RESA offers a **complete range** of products, covering most airport, airlines and ground handler operational management needs, organized around 4 areas.



Global Airport Information Management System



Ground Handling Information Management System

Our software

RESA has developed its own range of **automatic gates and kiosks** integrating RESA software. Compatible with biometric technology and all IMPs of the market, these eGates and kiosks provide passengers with automatic screening, self-tagging and boarding.



Our hardware



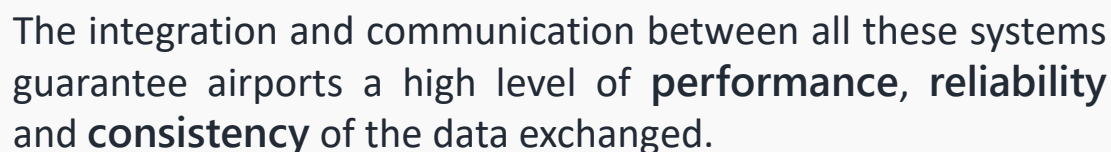
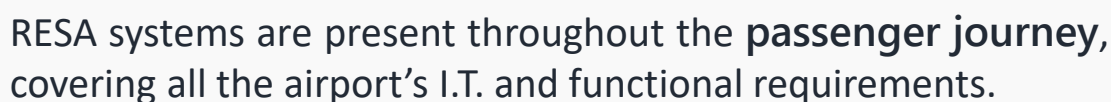
MAJOR
eGate



S' LANE
eGate



Self-tagging
kiosk



 **1000+** **INSTALLED SYSTEMS**



RESA relies on a network of **carefully selected partners**, representing about 150 highly qualified engineers, trained both technically and commercially to ensure a global network of local services.

Innovation

RESA is at the forefront of innovation, constantly researching new technologies in order to offer scalable solutions to meet the growing needs of the airport industry.

Expertise

RESA's systems are built around software packages, all developed in-house for over 30 years.



Service

Guaranteed continuous service and efficient support are essential elements of our quality policy and customer commitment. RESA itself provides technical assistance, support and training on its products. These proximity and responsiveness are at the heart of RESA's service strategy.

RESA has partnered with major airport industry organizations.

For over 20 years, RESA, a strategic partner of **IATA**, has been involved in the development of recommendations for Passenger Experience and Baggage Services. RESA was the first I.T. systems integrator to be awarded CUPPS certification by IATA. This accomplishment enables RESA to remain at the heart of the technical choices structuring airport developments (new standards, new equipment, new passenger processes) and to provide its customers and partners with both technological and functional leadership. RESA's partners also include **ACI**, **PROAVIA**, **UAF & FA**, **EUROCONTROL**, **AirCyber** and **CERT Aviation France**.

RESA has developed strong industry partnerships with manufacturers of market-leading equipment (printers, readers, baggage drop-offs, automatic gates, biometrics, etc.).

In addition, RESA keeps developing partnerships with major integrators / Original Equipment Manufacturers (OEMs) for the delivery of turnkey airport terminals.

Our ecosystem

