

NAGS

الوطنية للمساندة الأرضية للطيران
NATIONAL AVIATION GROUND SUPPORT

Your Trusted Partner in Aircraft Maintenance Excellence

NAGS: Pioneering Aviation Maintenance Excellence

National Aviation Ground Support ("NAGS"), a distinguished Saudi Limited Liability Company established in 2010, commands a strategic operational footprint across four pivotal aviation hubs within the Kingdom of Saudi Arabia. Our robust presence encompasses King Abdulaziz International Airport (KAIA) in Jeddah, Prince Mohammad Bin Abdulaziz International Airport (PMIA) in Madinah, King Fahd International Airport (KFIA) in Dammam, and King Khalid International Airport (KKIA) in Riyadh.

Established 2010

Over a decade of unwavering leadership and unparalleled expertise in aircraft line maintenance.

Strategic Operational Reach

Unrivaed coverage across Saudi Arabia's primary air transportation gateways, ensuring rapid response and comprehensive support.

Extensive Client Portfolio

Providing critical, tailored support to a diverse array of airlines, accommodating varied aircraft types and complex operational requirements.

NAGS was founded upon a foundational mandate: to deliver superior, bespoke aircraft line maintenance solutions meticulously engineered to exceed client expectations. We pride ourselves on our agile adaptability, serving a broad spectrum of global carriers and managing an extensive range of aircraft types, consistently customizing our services to align with unique operational imperatives.

Our distinct competitive advantage is anchored in our elite teams, comprising internationally certified and locally adept experts. These professionals undergo continuous, rigorous training in cutting-edge industrial methodologies and stringent quality protocols. This unwavering commitment to professional development guarantees the sustained technical supremacy and service excellence that our esteemed clientele expects and rightfully deserves.

Our Growth Journey

Timeline showing key milestones:





Vision

To be the most
preferred aircraft line
maintenance provider
in the region

Our Commitment

We are dedicated to delivering unparalleled efficiency and the highest quality standards in every aspect of our operations. Our focus on operational excellence ensures that your aircraft remains airworthy, safe, and on schedule.

Your Assurance

When you partner with NAGS, you're choosing a maintenance provider that prioritizes safety, reliability, and punctuality. We understand that aircraft downtime directly impacts your operations, which is why we work tirelessly to keep your fleet flying safely and on time.

Core Values

At NAGS, our core values drive every decision we make and every service we provide. These principles form the foundation of our company culture and guide our relationships with clients, employees, and partners.



Safety

Our motto is "SAFETY FIRST." We adopt operational practices that ensure the highest standards of safety in all aspects of our business. Every procedure, every check, and every maintenance task is performed with an unwavering commitment to protecting lives and assets.



Operational Excellence

We are committed to the delivery of the highest standard of professional performance, measured through the value of services provided and in strict compliance with applicable rules and regulations. Excellence is not just a goal — it's our daily standard.



Quality

We strive for continuous quality improvement and provide quality services to the complete satisfaction of our customers. Our quality management systems are designed to exceed industry standards and client expectations consistently.



Integrity

We always conduct business with the highest ethical standards and treat all employees and business partners equally and with respect. Our reputation is built on trust, transparency, and fair dealing in every interaction.

Our Shareholders

NAGS is proudly supported by a consortium of visionary shareholders, all recognized tycoons with extensive and diverse investment portfolios spanning aviation and other sectors worldwide. Their strategic investments and unwavering commitment drive our continued success and market leadership. Each partner brings invaluable expertise and resources, fostering a robust foundation for growth and innovation.



National Flight Services

9.12% ownership. Owners of FLY NAS airline and many other investments, with our chairman also serving as chairman of FLY NAS and numerous other companies.



Mr. Nasser Alrasheed

22.4% ownership, a key individual investor providing strategic guidance.



Fal Arabia Holding

12.38% ownership, strengthening our financial foundation.



Al-Bilad for Trading and Economy

19.554% ownership. A major investor with diverse interests across various industries worldwide, supporting our economic growth and stability.



The Arab Supply Trading Company (ASTRA)

22.117% ownership, significantly enhancing our supply chain and market reach. Its chairman also serves as chairman of Arab Bank and Jordan Cairo Bank.



HRH Prince Saud Bin Fahad

9.385% ownership, providing invaluable support and vision.



Khalab for Investment

5.044% ownership, dedicated to fostering our long-term investment strategies.

To highlight the significant backing from our corporate investors, the following visual emphasizes the majority corporate ownership within NAGS.

This formidable ownership structure underscores NAGS' strong foundation, strategic connections, and unparalleled access to resources, cementing our position as a leader in aviation maintenance with influential backing from global tycoons.

Our Services

NAGS offers a comprehensive suite of aviation support services designed to keep your aircraft operational, safe, and compliant. Our service portfolio spans from technical maintenance to logistical support, providing end-to-end solutions for airlines and operators.

01

Line Maintenance

Comprehensive aircraft maintenance services including transit checks, daily and weekly inspections, rectifications, and on-call support to ensure airworthiness and operational readiness

02

Logistics

Complete supply chain management including spare parts storage, material supply, shipping coordination, and customs clearance to support seamless operations

03

Support Services

Specialized technical support including tools and equipment loans, headset services, and ad-hoc assistance to meet your unique operational requirements

50,000+
flights per year



350+
flights in one day.



Line Maintenance Services

Our line maintenance services are designed to ensure aircraft airworthiness and operational continuity. With highly trained technicians and state-of-the-art facilities at each station, we provide reliable, efficient maintenance that keeps your fleet flying on schedule.



- **Transit Check**
Quick turnaround inspections between flights to verify aircraft airworthiness and address any immediate maintenance needs.
- **Daily & Weekly Check**
Scheduled routine inspections to maintain operational standards and ensure compliance with manufacturer requirements.
- **Line Maintenance Interval Tasks**
Comprehensive periodic maintenance inspections performed at regular intervals to maintain aircraft certification.
- **Headset Service**
Specialized support for cockpit communication systems ensuring pilot connectivity and safety.
- **On Call & Ad-Hoc Support**
24/7 availability for unscheduled maintenance needs and emergency support services.

Logistics Solutions

Our logistics services provide complete supply chain support for aircraft maintenance operations. We manage the complex process of sourcing, storing, and delivering critical components, ensuring that parts are available when and where they're needed.



Spare Parts Storage

Secure, climate-controlled facilities for storing critical aircraft components with comprehensive inventory management systems



Tools & Equipment Loans

Access to specialized maintenance tools and equipment, reducing capital investment requirements for airlines



Material Supply

Reliable sourcing and procurement of aircraft materials, parts, and consumables from certified suppliers



Material Shipping

Expedited shipping and handling of time-critical components with full tracking and documentation



Custom Clearance

Expert handling of customs documentation and clearance procedures for international shipments, ensuring compliance and speed

Support Services

Comprehensive Technical Support

Beyond maintenance and logistics, NAGS provides a range of specialized support services designed to enhance operational efficiency and reduce aircraft downtime. Our support services are flexible, responsive, and tailored to meet the unique needs of each client.

Technical Consultation

Expert advice on maintenance planning, regulatory compliance, and operational optimization

Emergency Response

Rapid deployment teams available 24/7 for AOG (Aircraft on Ground) situations

Documentation Support

Complete maintenance record keeping and regulatory documentation management

- Our integrated service approach means you can rely on a single provider for all your ground support needs, streamlining communication and improving operational efficiency across your fleet.



KAIA Station – Jeddah

King Abdulaziz International Airport (JED) in Jeddah stands as a pivotal operational hub for NAGS, strategically located at one of Saudi Arabia's busiest international gateways. This station was licensed in August 2012 and served its first customer in March 2013, solidifying our commitment to serving major aviation centers.

91+

Customers Served

Serving a vast network of airlines.

350+

Daily Flight Capacity

Exceeding 350 flights per day.

26,000+

Annual Flights Handled

Consistently managing a high volume of aircraft movements.

67

Engineers & Technicians

A dedicated team ensuring expert maintenance and support.

Strategic International Hub

JED's significance as a major gateway for pilgrims and international travelers makes it a critical location, ensuring NAGS provides seamless support to a diverse range of global airlines.

Advanced Facilities & Equipment

Our Jeddah station is equipped with state-of-the-art tools, dedicated workshops, and secure storage facilities, enabling efficient and precise maintenance operations around the clock.

Comprehensive Maintenance Services

We offer extensive line maintenance, routine transit checks, AOG (Aircraft On Ground) recovery, and specialized technical support for a wide array of aircraft types and fleet requirements.

Operational Excellence

Known for rapid response times and stringent adherence to international safety protocols, the KAIA station consistently delivers high-quality service, minimizing aircraft downtime and enhancing operational efficiency.

The KAIA station embodies NAGS' capability to manage complex aviation maintenance demands at a high-volume international airport, reinforcing our reputation for reliability and expert service.





KFIA Station – Dammam

King Fahd International Airport (KFIA) in Dammam is a crucial hub for NAGS, strengthening our presence in Saudi Arabia's Eastern Province. This station officially opened in 2014, and served its first customer in April 2014, playing a pivotal role in supporting the region's dynamic aviation sector and industrial growth.

30+

Customers Served

Serving a growing network of airlines.

13,000+

Annual Flights Handled

Consistently managing a high volume of aircraft movements.

25+

Engineers & Technicians

A dedicated team ensuring expert maintenance and support.



Strategic Gateway

Positioned as a key connection point for the Eastern Province, serving both domestic and international traffic, including major industrial and commercial centers.



Comprehensive Maintenance

Offering a full spectrum of line maintenance services, including routine checks, technical support, and AOG recovery, for a diverse fleet of aircraft.



Advanced Facilities

Equipped with state-of-the-art tools and secure storage, ensuring efficient and high-quality maintenance operations for all client airlines.



Expert Team

Our dedicated team of certified engineers and technicians ensures operational excellence and adherence to the highest international safety standards.

KFIA station's strategic importance is further underscored by its proximity to major industrial cities, making NAGS an indispensable partner for airlines operating in this vital economic region. Our impressive operational numbers showcase our extensive reach and impact in the region.

KKIA Station – Riyadh

King Khalid International Airport (KKIA) in Riyadh is NAGS’ strategic foothold in the nation's capital, serving as a vital nexus for both domestic and international air travel. Opened in 2021, with operations commencing in October 2021, this station underscores our commitment to supporting the Kingdom's aviation infrastructure and economic growth.

45+

Airlines Served

Serving a growing network of airline partners at KKIA.

13,000+

Annual Flights Handled

Consistently managing a high volume of aircraft movements per year.

26+

Licensed Engineers & Technicians

A dedicated team ensuring expert maintenance and support on site.



Capital City Gateway

Strategically positioned at Riyadh’s main airport, serving as a critical entry point for business and tourism into Saudi Arabia.



Strategic Hub

Integral to NAGS’ network, connecting the central region to major global aviation routes and supporting national development goals.

The KKIA station embodies NAGS' commitment to operational excellence and strategic growth, playing a key role in the dynamic aviation landscape of the Saudi Arabian capital.



Advanced Capabilities

Equipped to handle a diverse range of aircraft types with comprehensive line maintenance, technical support, and rapid AOG recovery services.



Modern Facilities

State-of-the-art workshops and secure storage for specialized equipment, ensuring efficient and compliant operations.





PMIA Station – Madinah Almunawarah

Prince Mohammad Bin Abdulaziz International Airport (PMIA) in Madinah Almunawarah is a sacred gateway and a key operational base for NAGS, opened in 2013, with operations commencing in July 2013. This station plays a vital role in supporting the influx of pilgrims and visitors to one of Islam's holiest cities, ensuring seamless and reliable aircraft maintenance services for a diverse range of airlines.

60+

Airlines Served

Serving over 60 airline partners and customers.

10,000+

Annual Flights Handled

Consistently managing a high volume of aircraft movements per year.

21

Dedicated Staff

Highly skilled engineers and technicians on site.



Sacred Gateway

Strategically located to support the high volume of pilgrim and tourist traffic to Madinah, providing critical services for religious tourism.



Comprehensive Services

Offering a full suite of line maintenance, routine checks, AOG recovery, and technical support tailored to the demands of a bustling international airport.



Advanced Facilities

Equipped with state-of-the-art tools, dedicated workshops, and secure storage to ensure efficient and compliant operations around the clock.



Expert Team

Our certified engineers and technicians uphold the highest international safety and quality standards, ensuring maximum aircraft readiness and operational efficiency.

The PMIA station embodies NAGS' commitment to operational excellence and its vital role in facilitating air travel to one of the world's most significant spiritual destinations, reinforcing our reputation for reliability and expert service in a unique environment.



TIF Station – Taif

Taif Regional Airport (TIF) marks a significant step in NAGS’ expansion strategy, establishing our presence in a high-altitude, strategically important region. With operations commencing in **December 2025**, this station will primarily cater to the needs of most international airlines and existing customers, alongside supporting domestic carriers. It will address the growing demand for aviation services in the Taif region, known for its unique climate and proximity to holy sites.

July 1st 2026

Expected starting date to provide services to first airline

1,000 +

Estimated Annual Flights Handled
Ready to managing a high volume of aircraft movements per year.

6

Dedicated Staff
Highly skilled engineers and technicians on site.



Strategic Regional Hub
Positioned in a region known for its unique climate and as a gateway to pilgrimage routes, supporting both tourism and local economic growth.



Future-Ready Infrastructure
Equipped with modern facilities and infrastructure, ready to handle increasing air traffic and diverse aircraft types efficiently, with a focus on A320 and B737 aircraft.



Dedicated Local Team
A highly skilled team of certified engineers and technicians committed to providing efficient and reliable line maintenance services.



Tailored Services
Offering comprehensive line maintenance, routine checks, and AOG recovery services specifically customized for A320 and B737 aircraft, meeting regional demands and operational needs for international and domestic carriers.

The TIF station underscores NAGS’ dedication to expanding its network and delivering top-tier aviation maintenance services across the Kingdom, reinforcing our commitment to national development and operational excellence by serving key international and domestic airlines.

Credentials & Certifications

NAGS maintains comprehensive regulatory approvals and certifications from aviation authorities across multiple regions. Our international credentials demonstrate our commitment to meeting the highest global standards in aircraft maintenance.



Licensed Engineers

Our technical team includes EASA Part 66 licensed engineers and ICAO licensed technicians, ensuring the highest level of expertise and professionalism.

Continuous Training

We invest heavily in ongoing training and certification programs to keep our team current with the latest aircraft technologies and maintenance procedures.

Middle East & Europe

- EASA – Europe
- GCAA – UAE
- CAA – Bahrain
- CARC – Jordan
- CAA – UK
- GACA – Saudi Arabia
- QCAA – Qatar
- CAA – Oman
- DGCA – Turkish

Africa & Mediterranean

- ECAA – Egypt
- DAM – Algeria
- DAC – Moroccan
- LYCAA – Libya
- CAA – Tunisia
- SCAA – Seychelles

Asia & Others

- CAA – Maldives
- DGCA – India
- DGCA – Indonesia
- PCAA – Pakistan
- CAAN – Nepal
- CAASL – Sri Lanka
- DCA – Brunei
- CAA – Uzbekistan
- CAA – Bangladesh
- CAAM – Malaysia
- CAAS – Singapore
- CAAT – Thailand

NAGS Capability Matrix

Our technical capabilities span multiple aircraft families and engine types, enabling us to provide comprehensive maintenance support across diverse fleets. Each station is equipped and certified to handle specific aircraft types and configurations.

Aircraft Type	Engine Type	KAIA	PMIA	KFIA	KKIA	TIF
A320 Family	CFM56 / V2500	✓	✓	✓	✓	✓
A320 NEO	LEAP 1A / PW	✓	✓	✓	✓	✓
B737 NG	CFM56	✓	✓	✓	✓	✓
B737 MAX	LEAP-1B	✓	✓	✓	✓	✓
A330/A330 NEO	Various	✓	✓	✓	✓	
A350	Trent XWB	✓	✓	✓	✓	
B777	PW4000 / GE 90 / TRENT 800	✓	✓	✓	✓	
B787	Genx / TRENT 1000	✓	✓	✓	✓	
Embraer E2 (RJ)		✓	✓	✓	✓	
A380 (EK)		✓				

This comprehensive capability matrix demonstrates our versatility in supporting both narrow-body and wide-body aircraft, from legacy models to the latest generation of fuel-efficient aircraft.

Our Customers

Trusted by Leading Airlines Worldwide

NAGS is proud to serve a diverse portfolio of international and regional airlines. Our reputation for excellence has earned us the trust of major carriers, low-cost operators, and charter airlines from across the globe reaching for more than 120 airlines.

100+

Total Airline Partners

Global carriers trust NAGS for maintenance excellence

15+

Years of Service

Established track record since 2010

5

Major Stations

Strategic coverage across Saudi Arabia



Contact Us



Ready to experience world-class aircraft maintenance services? Connect with NAGS today to discuss how we can support your operations in Saudi Arabia. Our team is available 24/7 to assist with your maintenance needs.

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Safety in Air Starts on the Ground

At NAGS, we believe that every safe flight begins with meticulous ground maintenance. Our commitment to excellence, safety, and operational integrity ensures that aircraft under our care meet the highest standards of airworthiness. With over a decade of experience serving the world's leading airlines, we continue to set the benchmark for aircraft line maintenance services in Saudi Arabia and the region.

"Your trusted partner for aircraft maintenance excellence. When you choose NAGS, you choose safety, reliability, and peace of mind."

Thank you for considering National Aviation Ground Support. We look forward to serving your maintenance needs.